

Meeting	CABINET
Time/Day/Date	5.00 pm on Wednesday, 14 November 2018
Location	Board Room, Council Offices, Coalville
Officer to contact	Democratic Services (01530 454512)

AGENDA

Item	Pages
1. APOLOGIES FOR ABSENCE	
2. DECLARATION OF INTERESTS	
Under the Code of Conduct members are reminded that in declaring disclosable interests you should make clear the nature of that interest and whether it is pecuniary or non-pecuniary.	
3. PUBLIC QUESTION AND ANSWER SESSION	
4. MINUTES	
Minutes of the meeting held on 9 October 2018	3 - 6
5. CUSTOMER EXPERIENCE STRATEGY	
Report of the Strategic Director of Housing and Customer Services Presented by the Leader	7 - 28
6. DISPOSAL OF PROPERTY - CONFIRMATION OF URGENT ACTION	
Report of the Strategic Director of Housing and Customer Services Presented by the Housing Portfolio Holder	29 - 32
7. MINUTES OF THE COALVILLE SPECIAL EXPENSES WORKING PARTY	
Report of the Strategic Director of Place Presented by the Community Services Portfolio Holder	33 - 42

Circulation:

Councillor R D Bayliss
Councillor R Blunt (Chairman)
Councillor T Gillard
Councillor T J Pendleton
Councillor N J Rushton
Councillor A V Smith MBE